

ONE

REALIZES TRUE TEAMWORK
CAN'T BE BEAT

It is the tireless dedication and innovation of our Diamond Suppliers that has enabled International trucks to rank highest in customer satisfaction among Class 8 truck owners in the Vocational Truck and Dealer Service segments – the only two categories recognizing the Class 8 truck industry this year – according to the J.D. Power and Associates 2010 Heavy-Duty Truck Customer Satisfaction Study.

We know we could never have received such an honor without you. Our award is your award. And we thank you for making it possible for both of our businesses to operate at our best.



"Highest in Customer Satisfaction among Vocational Segment Class 8 Trucks"



"Highest in Customer Satisfaction with Heavy-Duty Truck Dealer Service"



A NAVISTAR COMPANY

International Trucks received the highest numerical score among vocational segment Class 8 trucks and heavy-duty truck manufacturers in the proprietary J.D. Power and Associates 2010 Heavy Duty Truck Customer Satisfaction StudySM. Study based on 1,682 primary maintainers of 2009 model-year Class 8 heavy-duty trucks measuring 6 (vocational), 5 (dealer service) manufacturers. Proprietary study results are based on experiences and perceptions of those surveyed in February-March 2010. Your experiences may vary. Visit jdpower.com

Navistar Is Proud to Recognize
This Year's Diamond Supplier
Award Recipients

